

Christmas 2024 - Terms and Conditions

Confirmation

- The individual(s) who are named on the booking confirmation will be considered the Client and will be held liable in relation to the booking and any associated costs.
- Final numbers must be received by No.4 Clifton Village at least 28 days in advance.
- Food pre-orders, and special dietary/access requirements must be received by No.4 Clifton Village at least 14 days in advance.
- Children under 16 must be accompanied by adults at all times and are only allowed with the prior approval of management.
- No.4 Clifton Village reserves the right to refuse admittance at all times or to remove any persons whose behaviour is considered inappropriate.

Deposits and Payment

- To secure a booking we require a deposit of £10 per person. This deposit will be taken off your final bill, except in the case of cancellations/alterations as mentioned below, damage to No.4 Clifton Village as mentioned below, or failure to hit the specified minimum spend (where applicable).
- No.4 Clifton Village reserves the right to withhold the deposit until post event to act as a security deposit. This would be confirmed in writing prior to booking and therefore would not be deducted from the final balance in this instance.
- The remainder of all pre-ordered goods must be paid in full by cash, credit/debit card or bank transfer at least 7 days before the date of the event.
- A 10% service charge will be added to the bill.

Cancellations and Alterations

- All alterations and cancellations must be made in writing by responding to the booking confirmation email.
- No.4 Clifton Village can only guarantee space for the number of guests the deposit has been paid for. Any increase in numbers must be confirmed in writing by No.4 Clifton Village per the venue's availability.
- Deposits are non-refundable in the event of cancellation by the booker.
- Final numbers must be received by No.4 Clifton Village at least 28 days in advance.
- Any reduction in numbers after the 28 day deadline, but prior to 7 days before the booking, will result in a loss of the relevant £10 per head deposits. Prior to this, deposits are redeemable against the booking.

- Any changes in numbers within 7 days of the Client's booking will result in a loss of all monies paid and cannot be transferred to make other purchases.
- In cases of sickness refunds are only applicable if government restrictions are in place.

Food & Beverage

- Food pre-orders, and special dietary/access requirements must be received by No.4 Clifton Village at least 14 days in advance.
- When selecting dishes, it is the Client's responsibility to select dishes that are suitable to their dietary requirements.
- It is The Client's responsibility to state all allergens for each guest on the pre-order.
- If the Client has not submitted a pre-order within the time frames given, a set meal of the day will be served.

Venue policies

- Last orders are at 10.45pm Sunday – Thursday with the bar closing at 11pm with twenty minutes 'drinking up time'. Last orders on a Friday and Saturday are 11.45pm with the bar closing at 12am with twenty minutes 'drinking up time'. All guests will be requested to leave the premises at this time.
- When guests leave the premises noise must be kept to a minimum and our staff reserve the right to ask your guests to leave the premises if they are not respecting our neighbours.
- No.4 Clifton Village may take photographs of all parties and is entitled to use these images for promotional purposes unless specified in writing by the client in advance of the booking.
- If the Client is late for the booking the end time is not adjusted and so amount of time the Client has on the table will be reduced.

Liability

- No.4 Clifton Village shall not be held responsible for any loss or damage to any property belonging to or brought onto the premises by any person, save as required by law.
- No.4 Clifton Village does not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; for fraud or fraudulent misrepresentation; or for breach of your legal rights in relation to the services.
- No.4 Clifton Village are not liable for business losses. We only supply the services for domestic and private use. If you use the services for any commercial, business or re-sale purpose we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- The Client is responsible for the collection of all belongings within 48 hours of the event. After this time No.4 Clifton Village reserves the right to dispose of uncollected items.
- No.4 Clifton Village shall not be responsible for any loss due to mechanical breakdown, failure in electricity supply, flood, fire, government restriction or force majeure that may cause the premises to be temporarily closed or the event to be interrupted.

- The Client is responsible for all persons who attend the event and shall be responsible for any damage caused to the venue, its furnishings and equipment. The Client will be made aware no later than 3 working days after the event of any chargeable damage and an invoice will be raised.
- No.4 Clifton Village reserves the right to keep the security deposit (where applicable) in the event of cancellation and/or damage.
- The Client shall indemnify No.4 Clifton Village, its agents and employees and assigns from all/any liabilities, losses, damage, claims and expenses (including but not limited to legal expenses) of any nature relating to or arising out of the failure of the Client to perform or comply or procure compliance with the terms of their booking and their legal obligations generally.

Licensing restrictions

Due to the strict licensing restrictions placed upon No.4 Clifton Village by the council, the Client agrees to adhere to the following conditions:

- Music must never exceed a background volume level.
- No live music.
- All music must stop at closing time.
- Doors and windows are to remain closed at all times to prevent noise disturbances.
- No music is to be played in the garden.
- The venue reserves the right to require that guests keep noise down to a certain level and contain the volume of activities if requested.
- A noise limiter is in place to distinguish an appropriate music level.
- Dancing is not permitted.
- No drinks are to be consumed in the front garden.
- No more than 6 people can be in front of the hotel at any time.

By booking with No 4 you agree to be bound by all terms and conditions as set out above.