

# **Conference - Terms and Conditions**

#### **Confirmation**

- The individual(s) who are named on the booking will be considered the Client and will be held liable in relation to the booking and any associated costs.
- Final numbers, food pre-orders, and special dietary/access requirements must be received by No4 Clifton Village at least 14 days in advance.
- All children under 16 must be accompanied by adults at all times
- No4 reserves the right to refuse admittance at all times or to remove any persons whose behaviour is considered inappropriate.

#### **Deposits and Payment**

- To secure a booking we require a non-refundable deposit. This will be the room hire fee for the room.
- Any outstanding costs must be paid by cash or credit/debit card at least 10 days before the date of the event.

## **Cancellations and Alterations**

- All alterations and cancellations must be made in writing by replying to your confirmation email.
- Any cancellations will forfeit their deposit.
- Any cancellations within 7 days of the booking must pay the outstanding balance due.
- Any changes to the date must be agreed by No.4 with more than 14 days notice and is at the discretion of the management. This may result in the loss of the deposit and is at the discretion of No.4.

#### Food and beverage

- Food pre-orders, and special dietary/access requirements must be received by No.4 Clifton Village at least 14 days in advance.
- It is The Client's responsibility to state all allergens for each guest when pre-ordering preorder.

## **Opening Times**

- Conference times run from 10am 5pm (unless agreed otherwise)
- Conference prices only run from Monday Friday, 10am 5pm. Conferences booked on a weekend will work on a minimum spend basis.

#### <u>Liability</u>

- No4 shall not be held responsible for any loss or damage to any property belonging to or brought onto the premises by any person, save as required by law.
- No.4 Clifton Village does not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; for fraud or fraudulent misrepresentation; or for breach of your legal rights in relation to the services.
- No.4 Clifton Village are not liable for business losses. We only supply the services for domestic and private use. If you use the services for any commercial, business or re-sale purpose we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- No4 shall not be responsible for any loss due to mechanical breakdown, failure in electricity supply, flood, fire, government restriction or force majeure that may cause the premises to be temporarily closed or the event to be interrupted.
- The individual(s) who are named on the Event Sheet will be considered the Client and will be held liable in relation to the booking and any associated costs.
- The Client is responsible for all persons who attend the event and shall be responsible for any damage caused to the venue, its furnishings and equipment. The Client will be made aware no later than 3 working days after the event of any chargeable damage and an invoice will be raised.
- The Client shall indemnify No4, its agents and employees and assigns from all/any liabilities, losses, damage, claims and expenses (including but not limited to legal expenses) of any nature relating to or arising out of the failure of the Client to perform or comply or procure compliance with the terms of their booking and their legal obligations generally.

# By booking with No 4 you agree to be bound by all terms and conditions as set out above.